

## Docket: #2022-P-W-0008 Inland Bays Regional Wastewater Facility

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To: HearingComments, DNREC (MailBox Resources) <DNRECHearingComments@delaware.gov>; Carney, John (MailBox Resources) <John.Carney@delaware.gov>

To whom it may concern,

Please address the shortcomings in the DNREC public comment submission system.

I found it less than adequate, just as I have every other interaction I have endured for the past 14 months of unsuccessfully attempting to have the serious issues addressed regarding the failed Inland Bays Regional Wastewater Facility that has contaminated our community's wells since at least August 2005, gravely harming and killing my friends, neighbors, and me.

It is unnecessarily lacking in functionality and weak in performance. During my 25-year career in the Information Technology arena, a system such as this would not have passed Design Review, much less User Acceptance Testing.

I recommend the following enhancements:

1. Instructions and restrictions, including file size limitations.
2. File size limits expanded to no less than 10MB.
3. Allowance of multiple file submissions at once.
4. Error trapping that produces messages that are consistent and meaningful to end users.
5. A phone number and email address in the event there are questions.
6. A phone number and email address to contact in the event errors occur.
7. A reasonably expanded period of time for public comment submissions.

Respectfully,

Donald Burdick  
Citizen